

Wyoming Regulatory Customer Service Report EY2011

Within the Wyoming Department of Environmental Quality, the Land Quality Division Advisory Board provides recommendations on program changes to the Land Quality Division (LQD) through public forums. The Environmental Quality Council (EQC) rules on regulatory matters for all divisions within DEQ (including LQD) and also serves as the administrative hearings board for all divisions (i.e., Land Quality, Air Quality and Water Quality Divisions) in the DEQ. Wyoming's outreach and customer service efforts include, but are not limited to these LQD Advisory Board meetings, EQC hearings, public notices, and public outreach meetings.

These board meetings and council sessions are used to conduct the business of the LQD in an open manner that encourages participation and involvement by the public, the regulated industry and special interest organizations throughout the State. During this evaluation period, staff from the CFO attended those meetings that addressed the review, discussion and approval of the LQD rules amendments discussed in Section VI of this report. The meetings were well attended and conducted in a professional and efficient manner. While the rule amendment process in Wyoming is quite lengthy, it involves the public and all interested parties throughout the process and appears to serve the interests of the citizens of Wyoming well.